

Privacy Statement

A-Z Tec Medical Limited is committed to protecting your privacy.

Collection of your Personal Information

Typically, we collect data in order to provide the products and services that customers purchase or request from us. For example, we may capture identifiable information, such as your e-mail address, name, work address or telephone number. A-Z Tec Medical Limited also collects anonymous demographic information, which is not unique to you, such as your regional location, post code and other information relevant to customer feedback.

Use of your Personal Information

A-Z Tec Medical Limited collects and uses your personal information to deliver the services you have requested. Including;

- to process orders that you have submitted via telephone, email or fax;
- to carry out our obligations arising from any contracts entered into by you and us;
- seek your views or comments on the products and services we provide;
- notify you of changes to our products and services;
- send you communications which you have requested and that may be of interest to you.

We review our retention periods for personal information on a regular basis. We are legally required to hold some types of information to fulfil our statutory obligations (for example the collection of accounting data). We will hold your personal information on our systems for as long as is necessary for the relevant activity, or as long as is set out in any relevant contract you hold with us.

You have the right to ask us to not process your Personal Information for marketing purposes. We will inform you (before collecting your Personal Information) if we intend to use your Personal Information for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by contacting us by email at info@aztecmedical.co.uk at any time.

A-Z Tec Medical Limited does not sell or rent your information to third parties.

A-Z Tec Medical Limited will not share your information with third parties for marketing purposes.

A-Z Tec Medical Limited will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on A-Z Tec Medical Limited; (b) protect and defend the rights or property of A-Z Tec Medical Limited; and, (c) act under exigent circumstances to protect the personal safety of customers of A-Z Tec Medical Limited, or the public.

You may contact us by email at info@aztecmedical.co.uk at any time, to request that we:

- update any Personal Information which is out of date or incorrect;
- delete any Personal Information which we are holding about you;
- restrict the way that we process your Personal Information;
- provide your Personal Information to a third-party provider of services; or
- provide you with a copy of any Personal Information which we hold about you.
- we will consider all such requests and provide our response within the time period stated by applicable law.

Security of your Personal Information

A-Z Tec Medical Limited is committed to taking steps to protect the Information you provide to us, including administrative, technical, and physical measures — to safeguard Information against loss, theft, and misuse, as well as against unauthorised access, disclosure, alteration, and destruction.

Information is accessed only by authorised staff who are instructed to handle Information with confidentiality. It is protected by firewalls and standard industry security measures. We may also transmit sensitive information and transactional data using secure socket layer (SSL) encryption.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect Information, we cannot guarantee the security of your data transmitted; any transmission is at your own risk. Once we have received your Personal Information, we will use strict procedures and security features to try to prevent unauthorised access.

Changes to this Statement

We may update our Privacy Statement from time to time. Any changes we make to our Privacy Statement in the future will be posted on this page and, where appropriate, notified to you by email. Please check back frequently to see any updates or changes to our Privacy Statement. If you have any questions regarding this Statement please send us your questions or comments via the below contact details.

Contact Information

If you have any questions in relation to this Statement of Privacy or how we collect, use or store your Personal Information, you can contact us by phone at: +44 (0)1303 487891, by post at: A-Z Tec Medical Ltd, 34 Enbrook Road, Folkestone, Kent CT20 3NP or by email at: info@aztecmedical.co.uk